



Privacy Policy

Effective Date: October 23, 2025

Connected Systems LLC

Website: <https://www.connectedsystemstech.com>

Email: info@connectedsystemstech.com

1. Introduction

Connected Systems LLC ("we," "our," or "us") values your privacy. This Privacy Policy explains how we collect, use, and protect personal information through our website, communications, and SMS text messaging services.

By using our website or providing your contact information, you consent to the terms described in this Privacy Policy.

2. Information We Collect

We may collect the following information:

- **Contact Information:** your name, phone number, email address, and physical address.
- **Service Details:** information about your appointments, services, and project preferences.
- **SMS Data:** message content, delivery information, and opt-in/opt-out records.
- **Technical Data:** device type, IP address, and browsing behavior on our website.

3. How We Use Your Information

We use the information we collect to:

- **Schedule and confirm appointments**
- **Provide customer and technical support**
- **Send service updates and project notifications**
- **Request feedback or provide service-related follow-ups**
- **Improve our services and website functionality**



- Comply with legal requirements

We do not sell or rent your personal information.

4. SMS/Text Messaging Policy

By providing your mobile number, you agree to receive SMS/text messages from Connected Systems LLC.

Connected Systems, LLC may contact you via SMS for account notifications, customer support, delivery updates, or occasional promotions.

Message frequency varies (up to 6 messages per month). Message and data rates may apply. You may reply STOP to unsubscribe or HELP for support.

We do not share your mobile number with third parties for their marketing purposes.

5. Data Protection and Retention

We implement appropriate technical and administrative safeguards to protect your personal data and retain it only as long as necessary to fulfill the purposes described above.

6. Information Sharing

We may share information only with:

- Service providers assisting in communication, hosting, or analytics (bound by confidentiality agreements)
- Legal authorities if required by law

7. Your Rights (California Residents)

Under the California Consumer Privacy Act (CCPA), you may request access to or deletion of your personal information. To exercise these rights, contact info@connectedsystemstech.com.

8. Updates to This Policy



We may update this Privacy Policy periodically. The latest version will always be posted on our website.

9. Contact Us

Connected Systems LLC

Website: <https://www.connectedsystemstech.com>

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